

# FREQUENTLY ASKED QUESTIONS

## What about the Medicare Prescription Drug Benefit?

We do not participate in any Medicare-sponsored insurance plans. However, since our drug prices are on average 60-90% less expensive than they are in the US, most people do save a lot of money by opting-out of the Medicare Prescription Drug Benefit and buying their medications through us.

If you currently participate in a Medicare Part D prescription drug benefit insurance plan, consider buying your expensive medications through us to avoid hitting the infamous “donut hole” altogether; If you already are in the “donut hole”, buy through us to **save yourself up to 90%** on the total cost of your medications.

## What about the recently passed US Healthcare Reform?

While it is a step in the right direction, the recently passed “Patient Protection and Affordable Care Act” fails to provide meaningful savings on the cost of medications. For seniors who are eligible for Medicare Part D, the new law really does not make much of a dent in total out-of-pocket spending on medications. Even with the promised discount in the “donut hole” starting in 2011, the fact of the matter is that when you add up all the out-of-pocket spending, American Seniors will still be spending hundreds of dollars a month for their medications. Since our prices are **up to 90% less expensive** than brand-name pricing in the US, **WE WILL ALWAYS BE CHEAPER THAN BUYING THROUGH MEDICARE PART D**. Even after the new discount in the “donut hole”, when you add up all the spending – the premiums, deductions, co-insurance and the remainder of the “donut hole” – people still save an average of 50% per year buying through **Global Pharmacy Plus**. That adds up to hundreds of dollars a year in savings, if not more!

## India is the market leader in manufacturing generic medicine for European and American pharmacies. A few facts about India's pharmaceutical industry:

- India is the largest producer of generic medications in the world. India's Pharmaceutical Industry is the 4th largest in the world.
- Many of the generic drugs on the shelves at your local US pharmacy come from drug companies in India - the same drug companies that supply the pharmacies with whom **Global Pharmacy Plus** deals with.
- Every year, thousands of American citizens travel to India to receive world-class medical care.
- Many of the brand-name drugs in the United States are manufactured with base ingredients supplied by India.

## Why can we only fill a prescription for a maximum of three months?

The FDA considers quantities greater than a 3-month supply to be “not for personal use” and will block the shipment at the border.

## Can you order drugs such as Opioids or Pain Killers?

No. The FDA does not allow people to import any narcotic, habit-forming or controlled substances.

## Is a prescription required?

Yes. Most medications ordered through us must have been prescribed by a medical practitioner. To provide us with your prescriptions, either send or fax us a copy of the original prescription, or you can send us a copy/picture of the pill bottle's label.

## How soon will I receive my shipment?

All orders will be delivered in approximately 2 weeks from the date your order is placed and your prescriptions are received.

## What's the fastest way to get my medication?

Simply give us a call at **1-855-475-7782** or place your order online ([www.globalpharmacyplus.com](http://www.globalpharmacyplus.com)) and upload your Rx or send an E-mail to ([info@gpharmapplus.com](mailto:info@gpharmapplus.com)) or fax in your prescriptions toll-free to **1-855-475-7787**.

## How can I pay for my order?

You can pay by **Check**, **eCheck**, or **Credit Card** **To pay by Credit Card, you will receive a secure payment link via email through Plooto, our trusted third-party payment processor.**

**\*\*\* Make checks payable to "Global PH Plus"**

## How much is shipping?

Shipping is FREE for all orders over \$150. Orders under \$150 have a flat rate of \$12 shipping (We ship via Registered Mail).

## What about refills?

Our free refill reminder service will contact you by mail before you run out of your medications.

## My prescriptions are on file at my regular pharmacy. What should I do?

You can either make an appointment with your doctor to get new prescriptions, or send us a copy or photo of your pill bottle' label.

## What about the quality and safety of the medications?

All the drugs are government-approved by regulators in Europe, India and/or Singapore. The manufacturers we buy from follow strict World Health Organization standards for Good Manufacturing Processes (GMP).

Generic medications are just as safe and effective as their brand-name equivalents. Due to strict government regulations, generic medications are, by law, the exact same medicine as the original Brand drug, simply made by another company.

*If, for any reason, your order is not delivered, we will re-ship the order or refund 100% of your money, if called within 60 days of the order date.*

For any other Questions, please contact us at: [info@gpharmapplus.com](mailto:info@gpharmapplus.com)



**1-855-475-7782**

