

FREQUENTLY ASKED QUESTIONS



What about the Medicare Prescription Drug Benefit?

We do not participate in any Medicare-sponsored insurance plans. However, since our drug prices are on average 60-80% less expensive than they are in the US, most people do save a lot of money by opting-out of the Medicare Prescription Drug Benefit and buying their medications through us.

If you currently participate in a Medicare Part D (prescription drug) insurance plan, consider buying your expensive brand-name medications through us to avoid hitting the infamous “doughnut hole” altogether. If you are already in the “doughnut hole”, buy through us to **save yourself up to 80%** on the cost of your medications.

What about the recently passed US Healthcare Reform?

While it is a step in the right direction, the recently passed “Patient Protection and Affordable Care Act” fails to provide meaningful savings on the cost of medications. For seniors who are eligible for Medicare Part D, the new law really does not make much of a dent in total out-of-pocket spending on medications. Even with the promised discount in the “doughnut hole” starting in 2011, the fact of the matter is that when you add up all the out-of-pocket spending, American Seniors will still be spending hundreds of dollars a month for their medications. Since our prices are **up to 80% less expensive** than brand-name pricing in the US, **WE WILL ALWAYS BE CHEAPER THAN BUYING THROUGH MEDICARE PART D**. Even after the new discount in the “doughnut hole” beginning in 2011, when you add up all the spending – the premiums, deductions, co-insurance and the remainder of the “doughnut hole” – people still save an average of 50% per year buying through [Global Pharmacy Plus](#). That adds up to hundreds of dollars a year in savings, if not more!

India is the market leader in manufacturing generic medicine for European and American pharmacies. A few facts about India's pharmaceutical industry:

- India is the largest producer of generic medications in the world. India's Pharmaceutical Industry is the 4th largest in the world.
- Many of the generic drugs on the shelves at your local US pharmacy come from drug companies in India - the same drug companies that supply the pharmacies with whom [Global Pharmacy Plus](#) deals with.
- Every year, thousands of American citizens travel to India to receive world-class medical care.
- Many of the brand-name drugs in the United States are manufactured with base ingredients supplied by India.

Why can we only fill a prescription for a maximum of three months?

The FDA considers quantities greater than a 3-month supply to be “not for personal use” and will block the shipment at the border.

Can we order Valium or Tylenol 3?

No. The FDA does not allow people to import any narcotic, habit-forming or controlled substances.

What about refills?

Our free refill reminder service will contact you by mail before you run out of your medications.

How soon will I receive my shipment?

All orders will be delivered in approximately 2 weeks from receipt of your prescriptions.

What's the fastest way to get my medication?

The fastest way is to use our website (www.globalpharmacyplus.com) to place your order, pay by credit card and fax in your prescriptions toll-free to **1-855-475-7787**.

How can I pay for my order?

You can pay by **Check, Visa or Mastercard** (Credit, Debit or International Prepaid Credit Card). **We do not accept** American Express. If using a prepaid credit card, **please make sure it can be used outside of the United States**. **Make checks payable to Global Pharmacy.**

How much is shipping?

One flat rate of \$12 will cover shipping for all the medications in your order.

My prescriptions are on file at my regular pharmacy. What should I do?

You can either make an appointment with your doctor to get new prescriptions, send us a copy/photo of your pill bottle's label, or send us your detailed pharmacy receipt/invoice.

Is a prescription required?

Yes. All medications ordered through us must have been prescribed by a medical practitioner. To provide us with your prescriptions, either send or fax us a copy of the original prescription, or you can send a copy/picture of the pill bottle's label, or send us your detailed pharmacy receipt/invoice.

What about the quality and safety of the medications?

All the drugs are government approved by regulators in Europe, India and/or Singapore. The manufacturers we buy from follow strict World Health Organization standards for Good Manufacturing Processes (GMP).

Generic medications are just as safe and effective as their brand-name equivalents. Due to strict government regulations, generic medications are, by law, the exact same medicine as the original Brand drug, simply made by another company.

If, for any reason, your order is not delivered, we will re-ship the order or refund 100% of your money, if called within 60 days of the order date.





Customer Service Business Hours:
 Mon-Thu 9:00 AM - 6:00 PM (EST)
 Fri 9:00 AM - 5:00 PM (EST)

Toll-Free Phone:
855-475-7782

Toll-Free Fax:
855-475-7787

questions@globalpharmacyplus.com

Order Processing Center[†]

PO Box 20525
 Howe Street PO
 Vancouver, BC V6Z 2N8
 CANADA



PATIENT ORDER FORM

First Name	
Last Name	
E-mail Address	
Mailing Address	
City	
State	ZIP Code
Phone (Day)	
Phone (Other)	
Date of Birth	

Have you had a physical examination in the past 12 months?

Yes No

Three Step Process

- 1 Look up the prices for your medications on the enclosed price list. If your drug or specific dosage is not listed, please call us toll-free at 1-855-475-7782 or visit our website: www.globalpharmacyplus.com
- 2 Complete this order form.
- 3 Send your completed order form along with copies of your prescriptions or pill bottle labels/pharmacy receipts (See FAQ on next page). Fax toll free 1-855-475-7787 or mail to Order Processing Center, PO Box 20525, Howe Street PO, Vancouver, BC, V6Z 2N8, Canada. ***If mailing to us, please remember that postage to Canada requires an \$1.15 stamp.**

Patient Acknowledgement

I appoint Global Pharmacy Plus to act as my agent for the sole purpose of conveying my order and prescriptions to a licensed pharmacy in India, Europe and/or Singapore. I understand that I am purchasing medications directly from a licensed pharmacy, and that the pharmacy will ship my medications directly to me. I understand that my prescriptions will be filled according to the laws of country in which the dispensing pharmacy is located. I understand that I am not relying on Global Pharmacy Plus nor any of its affiliated companies for any medical advice or health-related counseling. The medications ordered on this form have been prescribed by a licensed medical practitioner and I am relying on him/her for all medical advice relating to the use of these medications. By signing and submitting this form to Global Pharmacy Plus, I agree to be bound by the Terms and Conditions available at Global Pharmacy Plus website, www.globalpharmacyplus.com/terms-and-conditions.

Patient's Signature

Date

[†] Please note that we do NOT deal with any Canadian pharmacies. Any dispensing of medicine through our company's network of pharmacies will NOT be regulated by any province or territory of Canada. All the pharmacies we do deal with are fully licensed and regulated by the countries in which they are located.

Shipping and Processing

Your medicine should arrive within **12 to 16 days** after we receive your order. Your order will arrive by US Postal Service - Registered Mail. With our 100% guarantee, if you have not received your medications after **21 days** from the date we processed your order, we will either refund your payment or have the order reshipped at no additional cost - your choice.

PLEASE use a separate order form for each patient

Medications Being Ordered				
Medication Name	Strength	BRAND-NAME REQUESTED*	Qty	Price
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		
		<input type="checkbox"/>		

*Check box for only those medicines that you want the brand name version. Please see our brochure or website for brand-name pricing.

Add Shipping (Registered Mail)	\$ 12.00
Less promotion for first time customers: Coupon code NOV16 (\$10.00 OFF)	-\$
Total Cost (in US Funds)	

Payment Method

Check Mastercard Visa

We accept Credit, Debit and International Prepaid Credit Cards. **We do not accept American Express.** Make checks payable to **Global Pharmacy**.

Cardholder Name

Credit Card Number #

Expiry / CVV last 3 digits on back of card

Signature

We will not process your credit card until we have completed your order.

This form may be shared. We encourage you to make copies for your friends and family.